

CERERE 387/19.06.2026

de solicitare a sprijinului organizatiilor nonguvernamentale

 - Catre **Fundatia Motivation Romania**

Subscrisa Consignor SRL cu sediul in localitatea Bucuresti, Calea Victoriei, nr. 145, et. 5 (nivel 6), sector 1,

solicit sprijinul dumneavoastra pentru a informa persoanele cu dizabilitati pe care le aveti in evidenta cu privire la oportunitatile de angajare in cadrul Consignor SRL pentru urmatoarele functii/ posturi:

Nr. crt.	Denumirea postului vacant	Codul COR	Nr. de posturi vacante	Atributiile postului	Calificarea sau competentele necesare ocuparii postului vacant ¹	Norma de lucru ²	Tipul raportului si durata ³
1.	Support consultant	Analist ajutor, 351202	2	<p>We're looking for a driven and enthusiastic Support Consultant to join our team and support our Transsmart product. In this role, you'll solve complex challenges in a fast-moving, tech-driven environment, making a tangible difference for our customers.</p> <p>We need a proactive problem-solver who thrives under pressure and stays dependable when the pace picks up.</p> <p>About you</p> <ul style="list-style-type: none"> You communicate easily and thrive when working with others You love diving into problems and sticking with them until you find a solution You're persistent, analytical, and bring a sense of humor to your work 	<p>Requirements</p> <ul style="list-style-type: none"> Strong communication skills, able to explain technical issues clearly to both customers and developers Curious about how IT connects with transport and logistics Enjoys working with people across the supply chain At least 3 years of relevant experience preferred Strong written and spoken English Bachelor's degree 	8h/zi	Contract de munca, durata nedeterminata



				<ul style="list-style-type: none"> Most importantly, you enjoy solving problems - it's what motivates you every day <p>Your responsibilities</p> <ul style="list-style-type: none"> Be the first point of contact for customers and partners, providing clear and efficient answers or forwarding issues to the relevant internal team Handle questions about our shipping software via phone, email, or Zendesk Act as a key link in the supply chain, collaborating with all internal departments as needed Ensure customers receive timely, accurate, and friendly responses Represent nShift professionally while keeping the customer's needs at the forefront 			
2.	Technical Support Engineer	Analist ajutor, 351202	1	<p>nShift is on an exciting high-growth journey and we are looking for an additional support engineer to join our cohort in Bucharest, ensuring our customers have a great customer experience.</p> <p>With nShift products being critical within our customers' end-to-end solutions, it is imperative that they function correctly and that any issues that could affect production are resolved quickly and effectively, in a clear and professional manner.</p> <p>About you To succeed in this role you need to be tech-savvy, have an inherent service-oriented mindset, as well as strong communications skills.</p> <p>You have to be fluent in both English and French to enable you to communicate seamlessly and to contribute to our international working environment.</p> <p>The area of responsibility includes:</p> <ul style="list-style-type: none"> Respond to customer requests in multiple channels 	<p>Requirements:</p> <ul style="list-style-type: none"> Bachelor/Apprenticeship in IT/Service Previous experience in IT-Support or Customer Service SaaS experience LogTech Experience (ERP/WMS/TMS) Fluent in English and French Nordic language skills are beneficial, but no requirement Positive and team-oriented attitude Customer-centric - with a professional demeanour Good at time management Structured and orderly with a sense of urgency Flexible when the situation dictates it 	8h/zi	Contract de munca, durata nedeterminata



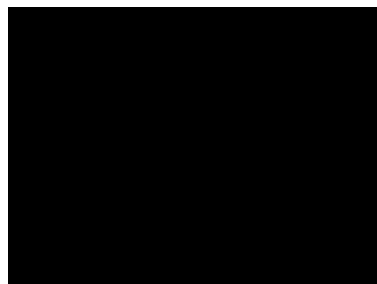
				<ul style="list-style-type: none"> • Deliver Service Requests and help resolve Incidents • Make sure we achieve SLA and CSAT goals • Be "ahead of the workload" through proactive measures • Expand your own Product/Domain Knowledge • Participate in building a strong service-oriented team culture where knowledge sharing is central 			
3.	Technical Support Engineer	Analist ajutor, 351202	1	<p>nShift is on an exciting high-growth journey, and we're looking for new colleagues to join our growing team in Bucharest. You'll help ensure our customers have a great experience while playing a key role in maintaining operational stability and efficiently resolving issues for our business-critical products.</p> <p>You handle customer requests across multiple channels, manage incidents and service requests, and ensure SLA and customer satisfaction targets are consistently met.</p> <p>About you</p> <ul style="list-style-type: none"> • You are tech-savvy, structured, and service-oriented • You bring a strong sense of ownership and urgency to your work while maintaining professionalism in customer interactions • You communicate clearly in English and feel comfortable working in an international environment • You manage your time effectively and adapt to changing priorities when needed <p>Key responsibilities</p> <ul style="list-style-type: none"> • Process customer requests via multiple support channels 	<p>Requirements</p> <ul style="list-style-type: none"> • Bachelor's degree or apprenticeship in IT/Service • Experience in IT support or customer service • SaaS experience preferred • Experience in LogTech (ERP/WMS/TMS) is an advantage • Proficiency in both written and spoken English • Strong organizational and communication skills <p>This is a full-time position (8 hours per day) with a flexible schedule, within the time frame of 08:00 to 03:00 EET, Monday to Friday.</p>	8h/zi	Contract de munca, durata nedeterminata

				<ul style="list-style-type: none">• Manage incidents and service requests in line with SLAs• Troubleshoot and resolve technical issues• Escalate complex cases when necessary• Contribute to CSAT and service quality targets• Identify recurring issues and improvement opportunities• Share knowledge within the team			
--	--	--	--	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--	--	--

Informatii suplimentare se pot obtine la nr. de telefon: 0753051018, email: elena.nichifor@nshift.com, persoana de contact: Elena Nichifor, Talent Acquisition Specialist

Data,

19.06.2026



¹ Se completeaza cu calificarea sau, dupa caz, cu competentele necesare ocuparii postului vacant

² Se completeaza cu norma de lucru prevazuta pentru postul vacant respectiv

³ Se completeaza, dupa caz, cu raport de munca sau raport de serviciu si durata nedeterminata sau durata determinata